

## Enhanced Access appointments

Primary Care Networks (PCNs) provide enhanced access appointments between the hours of 6.30 pm to 8 pm Mondays to Fridays and 9 am to 5 pm on Saturdays. As enhanced access will be delivered at a PCN level – not every practice has to be open during these hours.

We are pleased to be able to offer our patients, as part of Sleaford Network PCN, access to routine, pre-booked appointments at evenings and weekends. These are referred to as Enhanced Access appointments. The service is being delivered at our practices on a rotational basis on behalf of the PCN and is available for any patient who is registered at any of the practices below:

- Billingham Medical Practice
- Sleaford Medical Group
- Caythorpe and Ancaster Surgery
- The New Springwells Practice
- Millview Practice
- Ruskington Surgery

Enhanced Access hours are between 6.30pm-8pm weekdays and 9am-5pm on Saturdays. We also offer some early morning appointments starting at 7am

Appointments are **for pre-bookable, non-urgent consultations** (e.g., chronic illness, asthma checks, and blood pressure checks) with GPs, ANPs, Nurses and Health Care Assistants. Please note, the enhanced access service is not a walk-in service.

As your registered practice will not be physically open during these hours, patients will be unable to have general queries answered or dealt with during enhanced access opening times. Please be aware, your appointment may be a telephone call, video call or a face-to-face appointment, you will be advised at the time of booking.

When booking an appointment, you will need to consent to a Consulting Clinician that may not be your own GP viewing and updating your health record.

To arrange an appointment, please contact your practice.

For urgent matters at evenings, weekends and bank holidays, patients will continue to access the GP Out of Hours Services at Lincoln County Hospital via NHS 111.